

**QUALITY POLICY STATEMENT**

**Company Scope**

The principal activities of the Company are the design and/or supply and installation of: metal roof decking, roof, car park, podium, walkway, and balcony waterproofing systems.

**Management Commitment**

Senior management shall ensure the quality policy and quality objectives are established and compatible with the context and strategic direction of the company.

**The Quality Policy of the Company is:**

- To provide maximum customer satisfaction through the provision of high levels of service.
- To have, and implement defined management systems, in compliance with the requirements of ISO 9001:2015.


**The requirements of the above policy will be achieved through the following:**

- The provision of development and training to staff, together with effective communication, so that we continue to provide maximum levels of service.
- The monitoring and reviewing of the Quality Management System, so as to ensure continued effectiveness, and compliance with the standard.
- Establishing all customer requirements (including regulatory and statutory requirements) and ensuring that we comply with them.
- The establishment of Quality objectives and periodic review of targets, so as to ensure continual improvement in service levels.
- The provision of all necessary resource so as to ensure the effective implementation of our Quality Management Policy.

The Quality Management System is described in the IMS Quality manual, which includes the Quality Management Procedures, and all employees shall abide by its content.

The policy will be communicated to all employees and organisations working for or on our behalf.

To ensure the policy remains effective and compliant with the requirements of the standard, it will be reviewed annually or whenever required by changes to legislation or to working practices.

Policy revised and issued:	<b>1<sup>st</sup> May 2023</b>	Issue No	<b>5</b>
Policy reviewed with no amendments	<b>Amendment to signatory only</b>	Signed	
			<b>T Lawther, Managing Director</b>